

## Service Coordination

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LDA's Service Coordination Department's purpose is to develop, implement and maintain an Individualized Service Plan (ISP). This plan covers the full spectrum of a person's life and functions as a guide to accomplishing their desired outcomes (goals) through linkage to services, follow up and monitoring of services, advocacy and crisis intervention.

Through a supportive relationship between the individual served and an LDA Service Coordinator, the four values of Service Coordination are pursued and achieved. These values are Individualization, Independence, Inclusion and Productivity.

### Who Would Benefit From Service Coordination

LDA's Service Coordination Department serves adults and children who have been diagnosed with a developmental disability as determined by the New York State OMRDD ([www.omr.state.ny.us](http://www.omr.state.ny.us)). Medicaid and Non-Medicaid recipients are eligible to be served.

### How To Access Service Coordination

For more information or assistance, please call LDA's **INFORMATION AND REFERRAL LINE** at **263-3323, EXT. 211**. Our staff can provide you with information about any of LDA's services, as well as many other services in the Greater Rochester community. They also can help you apply for available funding for these services.

### LDA's Mission

LDA Life and Learning Services is a non-profit agency helping individuals with learning disabilities, attention deficit disorder and other developmental disabilities seek personal success in school, work, relationships, and independent living.

**Serving the community since 1963**